

GIFT VOUCHER TERMS AND CONDITIONS

Bob Books Ltd will supply gift vouchers in accordance with these terms and conditions. For the avoidance of doubt all other terms and conditions for other products whether contained or referred to in a customer's order or in any other document, are hereby excluded.

1.1 Purchasing. Bob Books gift vouchers can only be purchased online via www.bobbooks.co.uk. Purchasing or redeeming a Gift Voucher constitutes acceptance of these Terms and Conditions. Unless expressly stated otherwise, Gift Vouchers will be provided by Bob Books via post and dispatched via First Class Royal Mail. Gift Vouchers are available from £20 and increase in £10.00 increments up to £100. Also available is a £150.00 Gift Voucher. Vouchers can only be redeemed once via Bob Designer. Only one Gift Voucher can be redeemed per order on Bob Designer at a time, so please choose the value carefully. A confirmation email for the order will be emailed to the email address given at the time of purchase.

1.2 Delivery. Gift Vouchers will be despatched the following business day to which the order was placed. All vouchers will be sent via First Class Royal Mail to the address given by the customer at the time the order was placed. The customer must notify Bob Books of any discrepancy in a delivery as soon as possible but in any event within 7 days of the delivery of the voucher(s).

1.3 Payment. Payment can be made only by credit/debit card via the secure SagePay payment gateway via www.bobbooks.co.uk

1.4 Gift Vouchers. Gift vouchers may not be redeemed for cash in any circumstance. Gift Vouchers are not sold on a sale or return basis and no return will be permitted unless it can be demonstrated that Bob Books has made an error in fulfilling the order. Gift Vouchers are available from £20 and increase in £10.00 increments up to £100. Also available is a £150.00 Gift Voucher. Vouchers can only be redeemed once and one voucher at a time, so please choose carefully.

Gift Vouchers may only be redeemed via the Bob Designer software for the purchase of a Bob Books or Calendar. Gift Vouchers cannot be used to purchase Flickbooks, other Gift Vouchers, orders via Bob Designer Pro or books through the Bob Bookshop. Gift Vouchers cannot be retrospectively applied to previous Bob Designer software orders. Bob Books Gift Vouchers can only be used once; Bob Books does not offer a gift card service whereby the purchase price is deducted from the Gift Voucher balance. Any unused Gift Voucher balance will be forfeited and WILL NOT remain on the Gift Voucher. If any purchase exceeds the Gift Voucher amount, the balance must be paid with a credit card or any other payment method accepted in the in Bob Designer.

1.5 Restrictions and Discounts. No advertised discount or promotion is applicable to Gift Voucher purchases. Advertised discounts and promotions are not applicable to orders place via Bob Designer software where a Gift Voucher is redeemed. Gift Vouchers can only be redeemed for purchases made in Bob Designer and not for Flickbook, other Gift Vouchers or books within the Bob Bookshop. Bob Books Gift Vouchers have an validity of one year from the date of purchase.

1.6 Risk of Loss. Bob Books has no obligation to replace lost or stolen Gift Vouchers; however you can report lost or stolen Gift Vouchers by emailing Bob Books at info@bobbooks.co.uk